

WEDNESDAY, OCTOBER 27, 2004

Activities will take place at the Cruz Bay Room unless otherwise indicated.

7:30am-8:00am, Continental Breakfast

SPONSOR: Honeywell Fire Systems Group

8:00am-8:45am

“What’s Really Going On in Washington—The Real Skinny”

Bill Archey, President, *The American Electronics Association*

8:30am-10:30am, Coral Reef, Spouse Hospitality

Badges Required Please!

8:45am-9:00am

“Attrition Update”

John Brady, President, *TRG Associates, Inc.*

9:00am-10:00am

“ESOP—The Tax Efficient Problem Solver”

Lou Diamond, Shareholder, *Buchanan, Ingersoll* and Jessica R. Richardson, First Vice President, *LaSalle Bank*

10:00am-10:15am, Coffee Break

SPONSOR: Buchanan Ingersoll PC

10:15am-11:00am

“Changes in Technology from Other Industries: Non-traditional Monitoring”

Lou Fiore, President, *LT Fiore, Inc.*; Shamus Hurley, Vice President, Americas, *Bosch Security Systems*; Richard Kramer, Vice President, Engineering, *GE Security*; and Susan Whitehurst, Publisher, *SDM Magazine*

11:00am-11:45am

“Call Center Operations and Comparison with Central Stations—Performance Metrics in Customer Service Contact Centers”

G. Paul Kowal, President, *Kowal & Associates*

11:45am-12:45pm

“Medical Monitoring (PERS): Should You Be in It?”

Lou Fiore, President, *L. T. Fiore, Inc.*; Craig Leiser, Consultant, *Boone Cellular Companions*; Jim Clark, Vice President, Global Marketing, *GE Security*; and Eric Pritchard, Partner, *Tannenbaum & Channin*

1:30pm-5:00pm, Tennis Courts, CSAA Tennis Tournament

SPONSOR: System Sensor

6:30pm-7:30pm, Palm Terrace, President’s Reception

SPONSOR: GE Security

7:30pm-10:30pm, Palm Terrace, President’s Dinner Dance & Stan Lott Award Presentation

Badges & Tickets Required Please!

Suggested Attire: Function will be on the tented Palm Terrace. Riviera Chic—colorful dress or pantsuit for ladies; sport jacket, no tie for men.

SPONSORS:

Bosch (Band)

DMP (Centerpieces)

Please thank our Annual Meeting sponsors:

ADI (Opening Reception’s Hors d’oeuvres and wine & beverages)

Alert Alarm of Hawaii (Board of Directors’ Dinner)

Altronix (Band for Opening Reception and the entertainment for the Caribbean Carnival)

Bosch Security Systems (Band for the Caribbean Carnival and the band for the President’s Dinner Dance)

Buchanan Ingersoll P.C. (Wednesday coffee break)

DGA Security Systems—Stan Openheim (t-shirts)

Digital Security Controls, Ltd. (DSC) (Wine & beverage for the Caribbean Carnival)

DMP (President’s Dinner Dance centerpieces)

GE Security (Wednesday President’s reception)

Honeywell Fire Systems Group (Monday and Tuesday coffee breaks & Wednesday continental breakfast)

Honeywell Security & Custom Electronics (Golf Tournament)

System Sensor (Tennis Tournament)

TRG Associates (partial sponsorship of the Caribbean Carnival’s dinner)

Vector Security, Inc. (Private Sector Liaison Committee & AHJ Dinner)



Events are subject to change without notice.

FRIDAY, OCTOBER 22, 2004

6:00pm-8:30pm, Paradiso, Board of Directors’ Reception & Dinner

Board of Directors and spouses/guests only

SPONSOR: Alert Alarm of Hawaii

SATURDAY, OCTOBER 23, 2004

9:00am-5:00pm, Cinnamon, Registration Desk Open

9:00am-10:00am, Committee Meetings

Joint Membership & UL Promotion Board, **Coral Bay**
Standards Committee, **Reef Bay**
Bylaws Committee, **Trunk Bay**

10:00am-11:00am, Committee Meetings

Public Sector Liaison, **Coral Bay**
Marketing & Communications, **Reef Bay**
Insurance Liaison, **Trunk Bay**

11:00am-12:00pm, Committee Meetings

Joint Education & Legal Affairs, **Coral Bay**
Associate Member Advisory, **Reef Bay**
Nominating, **Trunk Bay**

1:30pm-5:30pm, Optional Excursion: Snorkel Sail

Please meet at the Westin Dock

4:30pm-5:00pm, R. Sampson’s Villa, Executive Committee Meeting

5:00pm-6:00pm, R. Sampson’s Villa, New Members/CSAA Board of Directors’ Welcoming Reception

6:00pm-8:00pm, Pool & Lawn, Opening Reception

Badges & Tickets Required Please!

Suggested Attire: Ladies – nice slacks, skirt or dress;
Men – slacks, shirt, no jacket.

SPONSORS:

ADI (Hors d'oeuvres and wine & beverages)

Altronix (Band)

SUNDAY, OCTOBER 24, 2004

11:00am-4:00pm, Cinnamon, Registration Desk Open

12:00pm-5:00pm, Cruz Bay, Board of Directors' Meeting & Luncheon

1:00pm-5:30pm, Optional Excursion: Scavenger Hunt
Please meet at the front lobby.

6:30pm-10:00pm, Asolare, CSAA Public Sector Liaison Committee (PSLC) and AHJs' Reception & Dinner (by invitation only)

SPONSOR: Vector Security

MONDAY, OCTOBER 25, 2004

Activities will take place at the Cruz Bay Room unless otherwise indicated.

8:00am-8:30am, Continental Breakfast

8:30am-12:30pm, Cinnamon, Registration Desk Open

8:30am-10:00am, CSAA General Business Meeting
(CSAA Members Only)

8:00am-9:30am, Trunk Bay, AHJ Representative Meeting (AHJs only, please)

8:30am-10:30am, Coral Reef, Spouse Hospitality
Badges Required Please!

10:00am-10:30am

A Perspective on the 2004 Elections, the Licensing Reciprocity Act of 2005 and the Rewrite of the 1996 Telecommunications Bill

William Signer, Director, *Navigant Consulting*

10:30am-10:45am, Coffee Break

SPONSOR: Honeywell Fire Systems Group

10:45am-11:00am

“NFPA Update—Fire and Premise Security”

Shane Clary, Vice President, Code & Standards Compliance, *Bay Alarm*

11:00am-1:30pm, Beach Café, Spouse Activity: Fashion Show & Luncheon

Badges Required Please!

11:00am-12:30pm

“Wireless Communications: Today's Wireless & Tomorrows-Are They Meeting the Needs of the Central Stations?”

Moderator: Lou Fiore, President, *L. T. Fiore*

Speakers: Gordon Hope, Vice President, Marketing, *Honeywell Security & Custom Electronics*; Tom Kenty, General Manager, Alarm Products, *AES-Intellinet*; George Brody, Senior Vice President, Sales & Marketing, *Telular*; and John Prendergast, Managing Partner, *Blooston, Mordkofsky et. al.*

12:30pm-2:30pm, Coral Reef

Board of Directors' and AHJ Roundtable & Discussion:

“Building a Public/Private Partnership” (by invitation only)

Moderator: John A. Murphy, President, *Vector Security*

Panelists: Chief Joe Estey, President-Elect, *IACP*; Chief Robert DiPoli, President-Elect, *IAFC*; Sheriff Ted Sexton, President-Elect, *NSA*; Diana Borash, President-Elect, *APCO*; and Chris Hasbrook, Business Manager - Security & Signaling, *UL*

5:30pm-6:30pm, R. Sampson's Villa, Executive Committee/Sponsors Reception

6:30pm-10:00pm, Snorkels & Beach, Hot Tropical Nights – A Caribbean Carnival

Badges & Tickets Required Please!

Suggested Attire: Function will be on the beach. Island Casual – comfortable shoes or sandals, no heels

SPONSORS:

Altronix (Entertainment)

Bosch (Band)

Digital Security Controls, Ltd. (Wine & beverages)

TRG Associates (Partial sponsor of the dinner)

TUESDAY, OCTOBER 26, 2004

Activities will take place at the Cruz Bay Room unless otherwise indicated.

7:30am-8:00am, Continental Breakfast

7:30am-9:00am, Trunk, Golf bag drop-off for tournament

8:00am-11:30am, Cinnamon, Registration Desk Open

8:00am-9:00am

“Crossfire: AHJ Panel Discussion”

Moderator: John A. Murphy, President, *Vector Security*

Panelists: Chief Joe Polisar, President, *IACP*; Sheriff Aaron Kennard, President, *NSA*; Chief Ernie Mitchell, President, *IAFC*; Greg Ballantine, President, *APCO*, and Vincent Stile, Past President, *APCO*

8:30am-10:30am, Coral Reef, Spouse Hospitality
Badges Required Please!

9:00am-9:45am

“UL & FM Update”

Chris Hasbrook, Business Manager - Security & Signaling, *Underwriters Laboratories, Inc.* and Bob Elliott, Senior Engineering Specialist, *Factory Mutual*

9:45am-10:00am, Coffee Break

SPONSOR: Honeywell Fire Systems Group

10:00am-11:30am

“Alarm Monitoring Companies & Manufacturers—Will They Love or Hate Each Other in 2009?”

Moderator: John Mabry, Past President, *CSAA*

Manufacturing Company Panelists: Chuck Durant, President, *Security & Life Safety Group of GE Security*; Ben Cornett, President & CEO, *Honeywell Security Group*; Shamus Hurley, Vice President, Americas, *Bosch Security Systems*; Gary Kallman, Vice President, Sales & Marketing, *DMP*; Richard Soloway, Chairman & CEO, *NAPCO*; and Nigel Spinks, Vice President of Global Accounts, *Tyco Safety Products Intrusion Security Business Unit*

Alarm Monitoring Company Panelists: Bob Bonifas, President, *Alarm Detection Systems, Inc.*; John A. Murphy, President, *Vector Security*; and Mel Mahler, President & CEO, *ADS Security*

10:00am-4:30pm, Optional Excursion: St. Thomas Shopping

Please meet at the Westin Dock.

12:00pm-5:00pm, Mahogany Run Golf Course, St. Thomas, USVI, CSAA Golf Tournament (Prompt 12:00pm departure from the Westin Dock)

SPONSOR: Honeywell Security & Custom Electronics