

ATTRITION SAMPLE - EXHIBIT A
RECURRING RATE RECONCILIATION MONTHLY TREND

FOR THE PERIOD:

PREPARED BY:

	1	2	3	4	5	6	7	8	9	10	11	12	Y-T-D
A. Beginning Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
LESS:													
Cancelled Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other Monthly Rate Erosion	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
B. Gross Removed/Disconnected Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

PLUS:													
Re-signed Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
C. Net Removed/Disconnected Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
PLUS:													
New Recurring Monthly Rate Activated	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other Monthly Rate Increases	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
D. Sub-Total New RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
PLUS:													
Price Increase RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Less: Price Increase Recinded Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
E. Net Price Increase RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
PLUS:													
F. Acquired Monthly Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
G. TOTAL MONTHLY RATE ACTIVATED	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
(C+D +E+F)													
H. ENDING MONTHLY RATE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
(A +G)													

I. Beginning Number of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of Accounts Added	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of Accounts Lost	0	0	0	0	0	0	0	0	0	0	0	0	0
F. Ending Number of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
NET INCREASE (DECREASE) OF ACCOUNTS	0	0	0	0	0	0	0	0	0	0	0	0	0
(I - F)													

	1	2	3	4	5	6	6	6	6	6	6	6	6
Months Included in Calculation	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gross Attrition Rate (Annualized)	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Net Attrition Rate (Annualized)	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

ATTRITION SAMPLE - EXHIBIT A

Cancellation Summary

FOR THE PERIOD:

PREPARED BY:

Reasons / Category For Cancellations	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Y-T-D
Deceased / Resthome - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Deceased / Resthome - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Moved - With In Market - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Moved - With In Market - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Moved - Outside of Market - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Moved - Outside of Market - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Collection - Non Payment - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Collection - Non Payment - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Poor Service - Central Station - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Poor Service - Central Station - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Poor Service - Billing Service - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Poor Service - Billing Service - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Poor Service - Equipment Install - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Poor Service - Equipment Install - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Price Increase - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Price Increase - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Lost To Competition - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Lost To Competition - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
End of Contract Term - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
End of Contract Term - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Other - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Gross Removed/Disconnected - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Gross Removed/Disconnected - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Gross Price Increase - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Gross Price Increase - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0
Gross Other - RMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Gross Other - # of Accounts	0	0	0	0	0	0	0	0	0	0	0	0	0