

CSAA News Briefs

CEUs Now Available for CSAA's Level 2 Online Training *(CSAA Signals, Sept. 30, 2011)*

Students of CSAA's popular "**Central Station Operators Level 2 Online Training Program**" are now eligible to receive 1.2 continuing education credits (CEUs) after successful completion of this internationally recognized online training course.

Since 2008, CSAA's Level 1 online training course has offered students much-needed CEUs for state licensing purposes. CSAA is the only known association offering online training courses geared specifically toward central station operators and managers. Both CSAA's Level 1 and Level 2 courses include students worldwide in the United States, Canada, South America, and the Caribbean, and include Fortune 500 companies and DOD (Department of Defense) entities.

And the program continues to grow. To date, nearly 11,000 industry professionals have taken CSAA's online training courses, including the Level 1 and Level 2 courses, the False Alarm Reduction course, and the Alarm Industry Employee Orientation online training course.

According to CSAA Past President Ralph Sevinor, president of Wayne Alarm Systems, "The CSAA online training program of monitoring operators is proud to be accepted as a continuing educational element by most states requiring training as part of their licensure programs."

He adds, "The CSAA online training program is a concensus-pacing online program allowing flexibility, best practices, state-of-the-art technology and measurable tracking of proficiency. The courses are regularly updated and reviewed by subject matter experts in their individual field of expertise, including technologists, industry field experts, police and fire services personnel."

To learn more about CSAA's online training courses, contact CSAA's Grace Fanzo at **703-242-4670, ext. 21**; or at: gfanzo@csaint.org.