

Central Station Design

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- Built in 1998
- Approximately 1500 Square feet
- Sub-floor for wiring
- Workstations by Evans Consoles
- Each workstation has a cubby attached for notebooks and other work related items
- Workstations measure 42" wide
- Herman Miller Mirra™ chairs

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- 28 Workstations
 - 1st row, 5-6-5
 - 2nd row, 4-4-4
- 2 Team Leader workstations

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- 2 TV's
 - 1 with CNN
 - 1 with Weather Channel
- 2 Large screens
 - 1 with alarm buffer
 - 1 multipurpose
 - Alert board
 - Phone queue
 - DSTS

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- Pros
 - Openness of room
 - Buffer screens offer good visibility
 - Alert board aids in temporary information
 - Display of awards
 - Closeness promotes team atmosphere
 - Workstation visibility to Team Leaders

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- Pros-cont'

- Easy communication
- Maximization of floor space
- Looks impressive
- Doesn't get too cluttered, no space
- Low lights = Less glare on terminals
- Low light level = Low noise level

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- Cons

- Workspace is limited
 - Spill over to next work area
- People sit close together
 - Can get crowded with larger training classes
 - Can ease the spread of illnesses
- No sound barrier between terminals

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- Cons-cont'

- Not much leg room
- Expandability is limited without re-design of room
- Screen watchers
 - Both TV and co-worker screens
- Who is sitting by whom issues (friction)
- Ease of communication (rumors)

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Contact info:

Evans Consoles –

<http://www.econsoles.com>

Herman Miller Chairs –

<http://www.HermanMiller.com>

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