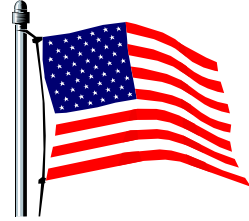


CENTRAL STATION “PRIDE”



PRIDE



THE EYE OF THE TIGER

Personalized Service: A – B – C – D

Always give your best everyday > A _____ = _____

Be a resource of information for YOUR TEAM

Can sharing a smile can go along way? YES IT CAN!

Dedication – is a must for re-focused GROWTH

Set higher standards by sending positive messages...

R -

T -

R -

Of life >>> LIFE follow ME follow ME!



PRIDE



Recognition on your shift:

Know about special dates, events, current activities and history of your shift employees. In addition make it a point to share successes – Winning Breeds Winning!

Ideas: Send birthday cards, “job well done recognition letters” welcome to the TEAM cards... etc. (we will review)

You know how wonderful it is to receive a “Pat on the Back” how about being the one who gives the “Pat”...Winners give and give and give and embrace a Winners Attitude!

Let us greet and meet your fellow attendee’s...





PRIDE



Involvement:

Be on top all the time by... “thinking outside the box!”

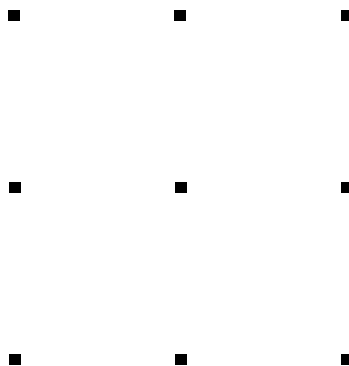
THINK OUTSIDE THE BOX

Your TEAM cannot grow if YOU keep the blinders on. Give yourself a chance go Outside the Box and Explore New Horizons

Connect all nine dots using four straight lines and do not lift your pencil off the paper. Wishing you Success...

GROWTH

FOCUS



“When you awaken don’t simply open your eyes embrace the day with a goal in mind.”

IT TAKES THREE “D’s” and an “A” TO ELEVATE TO THE NEXT LEVEL



PRIDE



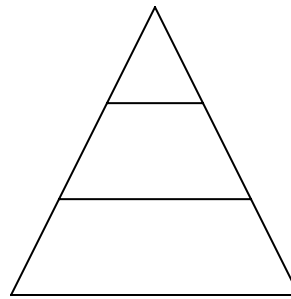
Develop Close Relationships:

List (3) of your most recent employee contacts which developed a new or continued relationship that you felt was a Central Station Success Story.

1.

2.

3.



The 1-10-100 rule is the key for Central Station relationship success... let us review how it works for Success!



PRIDE



Empowerment:

With empowerment comes **ACCOUNTABILITY**

- **Idea: Set daily / weekly individual development goals**
- **Set a monthly TEAM goal to try something new**

It takes 21 consecutive days of doing a task or activity to make it a habit.

- **My goal this month is to:**

*
