



OPERATIONS MANAGEMENT SEMINAR
SEPTEMBER 21-23, 2002
Novotel Toronto Centre, Toronto, ON, Canada

Please fill out this hotel reservation form and do one of the following:

- a) Call Reservations at (800) NOVOTEL or the hotel direct at (416) 367-8900 and give them your information over the phone. Refer to the **Central Station Alarm Association** so they will know to give you our special rate.
- b) Fax this form to the **Novotel Toronto Centre at (416) 360-8285 Attn: Reservations**

Please make your reservations by **August 20, 2002**, our cut off date. After August 20th there may not be any rooms available at our discounted rate, do not wait to reserve your room. Once you have made your reservation you may cancel, without penalty, 24 hours prior to the day of your arrival. If you cancel after that time, you will be charged for one night.

ROOM RATES

Single/Double \$165.00 Canadian Dollars (CAD) per night (plus 12% tax)

The Novotel Toronto Centre, is conveniently located in the trendy downtown Esplanade area and minutes away from many of the city's finest arts and entertainment venues. It is also located within walking distance of the financial district, gourmet restaurants, chic shops, galleries, the Hockey Hall of Fame, Skydome and the Harbourfront Centre. Novotel Toronto Centre's gracious style and hospitality are exemplified by a friendly and attentive staff, elegant decor, and cozy and comfortable rooms. In addition, the Novotel Toronto Centre offers guest an indoor pool, exercise room, sauna, and whirlpool.

The Novotel Toronto Centre is located about 35 minutes from the airport and there is an airport shuttle that leaves every 20 minutes from Pearson International Airport to Union Station , located one and a half blocks from the hotel.

Reservation Information

Name _____

Company _____

Address _____

City _____ State/Province _____ Zip/Postal Code _____

Phone Number _____ Fax Number _____

Arrival Date _____ Number of Guests _____ Departure Date _____

Any special requests? _____

Method of guarantee: AmEx Diner's Visa MasterCard Check/Money Order

Card Number _____ Exp. _____

Signature of cardholder _____

All reservations must be guaranteed at time of booking. Cancellations must be received 24 hours prior to the day of arrival.

Hotel information:
Novotel Toronto Centre
Attn: Reservations
45 The Esplanade
Toronto, ON, M5E 1W2 Canada
Phone: (416) 367-8900; Fax: (416) 360-8285
www.novotel.com
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