

CSAA News Briefs

Pam Petrow Receives CSAA's Prestigious Stanley C. Lott Award

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Pam Petrow, president of Vector Security and second vice president of CSAA, has received the association's top honor—the **Stanley C. Lott Award**.

"Pam has been a tireless supporter of CSAA," says CSAA Immediate Past President Ed Bonifas. "She contributed much as a leader on CSAA's Education, and Marketing and Communications committees. But most notably, she has been instrumental in developing, testing, and implementing the program with APCO that we now call the ASAP project."

He adds, "In fact, in 2009, she was presented with APCO's highest honor—its President's Award—the first person outside of the 911 community to win this award."

Petrow began her career at Vector Security in 1982. In 1997, she was appointed senior vice president of the Central Stations and Information Services Group, and in 2004, was promoted to executive vice president and chief administrative officer responsible for Vector's Insurance and Human Resources Group. In 2008, she became chief operating officer, and in 2010, was appointed as president.

Her contributions to Vector and to the central station monitoring industry are many. In 2006, her leadership resulted in Vector earning CSAA's Central Station of the Year Award. She and her staff launched a 12-step plan to minimize false alarm dispatches, which in the same year earned Vector the industry's first Police Dispatch Quality (PDQ) Award.

Petrow has been a member of CSAA's Executive Committee since 2009. She has co-chaired CSAA's Education Committee, and is the current chair of CSAA's Marketing and Communications Committee.

According to Bonifas, "As a leader on CSAA's Education Committee, Pam spearheaded our online training program, which has just seen its 10,000th student. She was also the driver for the start-up of CSAA's Fall Operations Management Seminar, now one of the industry's biggest user-group meetings. CSAA could use a few more like her."

Presented to Petrow during CSAA's Annual Meeting, this award was created to honor the memory of Stanley C. Lott, who served as the president of CSAA from 1985-1987, and who died on March 5, 1989 at the age of 46. Lott was a dedicated leader and a past president of CSAA. In his honor, this CSAA award is presented in highest recognition of a person's exemplary leadership and support.